



# Website Privacy Policy

## OBJECTIVE

TMIBASL may collect and store information of an individual who visits TMIBASL's website, use its services, or views online advertisements. The information which TMIBASL collects and store during normal use of the site is used to monitor use of the site and to help further development of products and services. TMIBASL uses this information to improve its Web-based offerings.

## SCOPE

This policy defines the procedures and safeguards in place to protect user data collected through TMIBASL's website. It ensures confidentiality, integrity, and appropriate use of personal information, complying with relevant data protection laws and regulations.

## POLICY DETAILS

This policy applies to information collected by TMIBASL through its website. By using the website, an individual acknowledges assent to the below mentioned conditions without limitation or qualification.

### 1.1 Collected Information

- A. TMIBASL may collect personal information that an individual submits on the website, which include:
  - Name
  - Gender
  - Photograph
  - Home address
  - Family details
  - Guardian's name (if minor)
  - Email address
  - Domain address
  - Telephone number
  - Date of birth
  - Job position
  - Occupation
  - Company
  - Health Information
- B. User credentials, or any information that an individual submits to TMIBASL. Other personal information may collect include:
  - Financial information such as income, assets an individual possesses and investment background.
  - Documents that an individual provides to TMIBASL to verify their identity, such as copies of their passport, and/or bank statement or company incorporation details like PAN, GSTIN, etc.
- C. TMIBASL also may collect some information automatically, which include:
  - IP address
  - Information about an individual's web browser software and version.
  - General geographic location indicated by an individual's IP address.
  - Website that referred an individual to TMIBASL, and similar information.
- D. TMIBASL also may collect information about your activity on our website, which might include:
  - Frequency of visits to website
  - Average length of visits
  - Pages viewed during a visit.
- E. TMIBASL may use various technologies to collect information about an individual's activities on website, including:
  - Cookies (If not selected may affect certain or all functionalities)

- Web Beacons / Web bugs (Measures user experience on website).

TMIBASL may combine an individual's information, automatically gathered information and the information collects through cookies/web beacons / web bugs, including information that has collected about an individual, or information that TMIBASL has obtained from other sources. TMIBASL may aggregate any statistics or data that are collected.

## 1.2 Use of collected Personal Information

TMIBASL may use the personal information that is collected from an individual to provide requested products and services and for TMIBASL's internal business purposes, including, but not limited to:

- Responding to an individual's requests for TMIBASL's unique products and services.
- To process transactions and to provide an individual with transaction and post transaction related services, providing, improving, and marketing TMIBASL's products and services, including site content and performance.
- Evaluating an individual's use of the services.
- Providing advertising for products and services that might interest an individual.
- Responding to an individual's requests for information or products and services of interest via physical or digital communication channels. Viz, e mail, postal mail or courier, and/or telephone.
- Maintaining and managing an individual's account with TMIBASL.
- Keeping an individual updated on the issues that are relevant to their business relationship with TMIBASL.
- Monitoring an individual's compliance with any terms and conditions associated with TMIBASL's products and services, including to confirm their identity.
- Performing other functions as described to an individual at the time of collection or pursuant to their consent.

In addition, certain information company collects, such as the IP address of any computer or other device that an individual uses to access TMIBASL's website and any other domains that may be operated by TMIBASL, will be used to monitor and investigate possible violations and enforce any terms and conditions associated with TMIBASL's products and services or other applicable agreements between an individual and company. TMIBASL use and sharing of an individual's personal information in the manner described in this Policy may involve the transfer of an individual's personal information to TMIBASL or to third parties, as described in this policy, that are in countries outside their country of residence, which may not have the same privacy legislation as their country of residence.

## 1.3 Sharing of Personal Information

### A. Service Providers

TMIBASL may share personal information with organizations or individuals that perform functions on TMIBASL's behalf. For example, service providers may process payments for TMIBASL's products and services or may store and process data on TMIBASL's behalf. These service providers are granted access to personal information for the purpose of performing their functions for TMIBASL.

### B. Marketing

TMIBASL may share collected personal information with group companies whose products and services company believes an individual may find of interest. If an individual would prefer that TMIBASL should not share their personal information with any third parties for the third parties' marketing purposes, they can notify TMIBASL of their preference by contacting TMIBASL as described in the "Contact Us" section.

### C. Legal Matters

TMIBASL may share personal information in response to a court order, a request for cooperation from a law enforcement or other government agency, or as otherwise required by law; to persons acting as representative capacity on an individual's behalf; to defend against legal claims; to investigate, prevent, or take other action regarding illegal activity, suspected fraud, suspected violations of terms and conditions

associated with any of TMIBASL's products or services, or other wrongdoing; or to protect and defend the rights, property or safety of company, users, employees, or others.

#### **D. Transactions**

TMIBASL may share personal information in connection with a substantial corporate transaction, such as mergers, acquisition, the sale of TMIBASL's business, a divestiture, consolidation, or asset sale, or in the unlikely event of bankruptcy.

#### **E. Other Purposes**

TMIBASL may share personal information as otherwise described to an individual at the point of collection or pursuant to their consent.

#### **F. Third Parties**

For TMIBASL's website users' convenience, TMIBASL may provide links or otherwise refer an individual to third parties, such as operators of Internet services linked to and/or from TMIBASL's website, that may collect personal information from individuals. In addition, TMIBASL may invite an individual's participation in various promotional initiatives through its presence on social networking websites and blogs operated by third parties, such as LinkedIn, Facebook, Instagram, X (Twitter), WhatsApp, WordPress etc. Personal information collected by these third parties is not covered by this policy.

In addition, TMIBASL may provide individuals with links to "share" any company content with other third parties via email or certain social networking websites for their convenience. Data transmitted during such linking, including but not limited to an individual's email address or the email address of the party receiving such data, shall not be tracked by TMIBASL. Use of company data by any third party shall be at their discretion and risk. Personal information collected by these third parties is not covered by this policy, and TMIBASL shall not be bound in any manner by any claims and/or liabilities arising thereto.

If company share information with third parties (other than TMIBASL's service providers) as described above, company cannot control the privacy practices of those third parties, and they may not comply with the restrictions that company describes here.

### **1.4 Personal Information Protection**

TMIBASL use commercially reasonable security measures (including physical, electronic and procedural measures) to help safeguard personal information against loss, misuse, damage or modification and unauthorized access or disclosure.

### **1.5 Minor's Privacy**

TMIBASL do not collect/process personal data of children unless it is undertaken with verifiable consent of the parent or lawful guardian.

### **1.6 Information Retention**

TMIBASL shall retain information only for as long as it is required to fulfil the purpose for which it was collected, or as necessary to comply with internal policies, applicable laws, and regulatory requirements in force from time to time.

### **1.7 Grievance Redressal Officer**

In accordance with Information Technology Act 2000 and rules made thereunder, the Grievance Redressal details are provided below:

Address: AFL House, 1st Floor, Lok Bharti Complex, Marol Maroshi Road, Andheri East, Mumbai 400 059

Phone: 022-66207900

Email: [compliance@tmibasl.com](mailto:compliance@tmibasl.com)

For any queries about this Policy or other privacy concerns, email at [contact@tmibasl.com](mailto:contact@tmibasl.com).